

# The Premier Company for Material Damage Appraisals on Specialty Vehicles & Related Services



A dedicated Specialty unit for all non-private passenger vehicle & equipment types.



Industry-leading cycle time & accuracy reduces unnecessary equipment rental costs as well as unwanted down time.



Value-driven services get your policy holders & commercial clients back to business.

## Specialty Lines Services WE PROVIDE

- ✓ **Appraisal Clauses** (Appraisal Clause for ACV; Appraisal Clause for Diminished Value; Appraisal Clause for Appraisal of Damages or RTA)
- ✓ **Towing and Storage Negotiation**
- ✓ **Specialty Scope and Photos** (Only photos to confirm damages and/or scope of damages)
- ✓ **Desk Review/Desk Write Subrogation Reviews**
- ✓ **Streamline Virtual Services** (Owner-taken photos using the SCA App written by one of our highly experienced desk writers)
- ✓ **Special Services** (Recorded statements, cold calls/letter drop off, securing copies of police reports, obtaining oil and/or fuel samples for analysis, scene investigations and diagrams, court appearances etc...)
- ✓ **Miscellaneous Special Services** (ACV's completed using comps and dealer quotes, salvage movement, salvage bids and/or book values etc...)

## Specialty Lines Services WE APPRAISE

- ✓ **Motorcycle Data Base** (Database motorcycles are listed in the MOTOR database of the CCC estimating platform)
- ✓ **Motorcycle Non-Data Base** (Non-Database are either older (pre-2000) stock motorcycles or custom motorcycles such as Choppers or custom-built bikes)
- ✓ **Specialty Auto Premium Vehicles** (Including, but not limited to: Tesla, Aston Martin and Maserati as well as high-end BMW, Mercedes, Audi and Acura)
- ✓ **Specialty Auto Non-Data Base** (Exotic cars like Lamborghini, Rolls Royce, Ferrari, and any Classic, Antique car or any vehicle older than 1989)
- ✓ **Specialty Non-Auto** (RV's, Marine, Watercraft, ATV, Snow Mobiles, Utility Trailers and Personal Property)
- ✓ **Residential/Commercial Property** (3rd party small property claims written in Xactimate property system)

# If it can be driven, flown, floated, lived-in, or operated SCA can appraise it!

**Since 1979, SCA has been the leader in specialty claims management by providing insurers with the highest level of accuracy, exceptionally low cycle times and overall attention to detail that specialty assignments require.**

- ✓ Specialty assignments dispatched to qualified field appraisers for the specific vehicle type, to ensure accuracy
- ✓ Pro-active and dedicated Special Lines Client Managers assigned to every account
- ✓ The most comprehensive database of repair procedures, labor times and parts resources for specialty vehicles and equipment
- ✓ Custom tailored profile handling, designed to meet client's specific needs
- ✓ Every specialty assignment is 'eyes-on' reviewed by highly skilled auditors, for accuracy, before delivering to client
- ✓ SCA utilizes all specialty appraisal estimating platforms available; CCC Motorcycle, Xactimate Property and Duncan RV
- ✓ SCA saves insurers LAE - given our expertise in specialty, our T&E billing times are lower and much more consistent compared to the industry



## Don't trust your non-database specialty vehicle appraisals and other services to just anyone!

SCA's exceptional multi-line specialty appraisal accuracy is due to our proprietary parts and labor time databases and good old-fashioned experience. Our estimates are the most consistent and accurate in the industry! What does this mean for our clients and their policyholders? Delivering precise specialty appraisals the first time, combined with unmatched cycle time, allows adjusters to settle specialty claims quickly, confidently and for the right amount.

## SCA has the strongest specialty lines presence in the industry which is centrally managed from our Burbank, CA location.

Having a focused and dedicated group of professionals allows us to provide the highest standards of quality control. When coupled with the industry's only specialty-specific team of vehicle and services appraisers who respond to your claim quickly it means: Lower cycle time, higher accuracy, and premier customer service. Once you find that SCA can control these obstacles there is no reason to look any further.