

DART

Deployed Appraiser Response Team

**CERTAINTY
DURING TIME
OF CHAOS.**



COUNT ON SCA

SCA has been a leading provider of claims management services to the insurance industry for more than 40 years. We would like to offer our capabilities in providing your company a top-notch catastrophe program known as DART (Deployed Appraiser Response Team). In response to a weather event we can deliver a talented group of professional appraisers willing and able to deploy within 48 hours of notice. Become one of the numerous APD insurance clients who count on us to quickly and accurately service a high volume of their customers during this stressful time.



WHY SCA?

Since 1979, hundreds of carriers have relied on SCA to provide an exceptional claims experience to their policy holders. In 2014, we created our catastrophe program with the purpose of providing a more complete solution for our clients. Our DART coordinator maintains listings of approved, deployable, WIFI-connected appraisers nationwide who can be at storm-central within hours of a weather event. This level of urgency is what our customers have come to expect from us.



PROGRAM DETAILS

Unlike a traditional CAT company who needs the next storm to stay in business, our DART program is flexible and allows appraisers a more balanced work-life experience.

- ✔ We guarantee our appraisers a minimum of 1 week deployment – longer intervals available based upon customer need.
- ✔ We provide our teams the option of either daily or per assignment rates.
- ✔ All DART appraisers have the ability to utilize alternative inspection methods ranging from app-driven photos only to setting up drive-ins in order to increase productivity.
- ✔ For larger situations we can offer the services of a DART on-site lead/coordinator.
- ✔ We provide DART appraisers with dedicated IT support, material damage assistance, and status support teams who are ready to help when needed.
- ✔ Let our corporate office staff coordinate the dispatch logistics allowing your adjusters to concentrate on providing vehicle owners the best customer experience.



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HOW DO I START?

If you are interested in becoming a customer of our DART program and would like additional information or have specific questions, contact our VP of Client Services, Phil Langley.

Phil Langley // plangley@sca-appraisal.com // office: 818-864-4228 // cell: 214-914-0187



OUR APPRAISERS MAKE THE DIFFERENCE

As seasoned appraisal professionals, we understand the demands and expectations of both an insurance carrier and a vehicle owner during a catastrophe. We strive to build onto that expertise with a rock solid foundation of technology and teamwork to form a relationship stronger than any storm. Let us provide you estimatic professionals who are compassionate and eager to get owners back on the road in a timely manner.



NOT JUST CAT

There is a year-round need for deployable appraisers. Our network is not reserved for just CAT situations. At SCA, we are often called to take the place of staff appraisers around holidays and during vacations. We also know situations like a hail storm at a car dealership can happen year-round. Our DART appraisers are always available to service areas with a surge in claim volume. As required by law, any appraiser provided will have appropriate state licensing.



APPRAISER COMPENSATION

For an industry that has not significantly increased rates in decades, we endeavor to provide our DART appraisers very competitive and guaranteed compensation to go along with year-round assignment consistency. We are ready to pay premium daily rates in order to procure the best talent. Our goal is placing your assignments with the highest caliber appraisers by offering extremely competitive rates and consistent work.